Cancellation Policy

Policies · https://thesixpackrevolution.com/docs/cancellation-policy/

- **Your Rights:**
  If you want to cancel a distance selling contract, you usually have a legal right to do so ‘unconditionally’. This means you can cancel without giving a reason. But it’s only unconditional for a certain amount of time after a distance selling contract is ‘performed’ (a contract is usually ‘performed’ when you’ve received the goods or services you ordered). This time period is known as the ‘cancellation period’ or ‘cooling-off period’.Different cancellation rules apply depending on:
- Whether the contract is for goods only, both goods and services, services only or digital content; and
- When the seller provided the ‘relevant information’, which means the information on your right to cancel, and the time limit and procedures for cancelling the contract.

For the purpose of this Cancellation Policy, The Six Pack Revolution service is classified as “digital content”.

The Cancellation and Cooling Off period is therefore as follows:

Scenario 1: Contract agreed but digital content not delivered:
If for any reason after joining you feel The Six Pack Revolution programme is not for you, and you request to withdraw within 14 calendar days, which is classified as cancellation and cooling off period before we issue the first exercise and nutrition plan (digital content), we will give you a full refund.
The refund will be processed within 5 days of you notifying us and your payment will be returned to the original payment source.

Scenario 2: Contract agreed & digital content is delivered:
Please note that you agree to waive-off your rights for cancellation even within the cooling off period of 14-days, if the digital content has been delivered.
The refunds can only be given prior to us sending you The Six Pack Revolution Meal Plans (digital content) (typically a week before the start date) and not afterwards.

Scenario 3: Programme Registrations, Pricing and Deferrals:

A £10 fee will be applied to any deferrals, agreed at the management's discretion. The fee will be charged at the point of re-registration.

All programme registrations are made for a specific advertised start date or "wave" at the price displayed at the time of registering.

If a participant requests to defer to a later programme wave, this will be treated as a deferral of the original registration and not as a new purchase. Approved deferrals will retain the original registration purchase price paid.

Promotional or discounted registration prices advertised for later programme waves apply only to new registrations made during the relevant promotional period. Participants deferring from an earlier wave will not be eligible for any refund, credit or price adjustment where the later wave is advertised at a lower price.

All deferral requests are subject to approval and we reserve the right to refuse deferrals where reasonable.

Scenario 4: For any non digital products (merchandise):
If you have received an item that is not in perfect condition, please contact us on support@thesixpackrevolution.com to request a return/exchange. You will need to pay for the return postage. Please keep your proof of postage until your refund/exchange is processed. If any items are the incorrect size or you need to exchange, this needs to be returned within 28 days of receiving them.

Scenario 5: Consumable products:
If you have received an item that has been damaged in transit, please contact us immediately via email support@thesixpackrevolution.com to request a replacement/exchange. For any unwanted orders, only unopened packets will be accepted for returns. You will need to pay for the return postage. Please keep your proof of postage until your refund/exchange is processed. This needs to be returned within 28 days of receiving them.